



PERSONAL TOUCH
HEALTHCARE
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**Expert
Staffing Solutions**



Welcome to Personal Touch Healthcare

Personal Touch Healthcare is your one-stop, temporary staffing solution for experienced and committed nurses and healthcare professionals. Our clients include private hospitals, integrated care boards (ICBs), social services, learning disability units, nursing, care, and residential homes.

We take tremendous pride in our core values, insight, and enthusiastic and approachable attitude. As a result, our clients benefit from a reliable, professional organisation that remains affordable without compromising quality.

Personal Touch Healthcare is ready to assist you, whether your service provides social companionship or delivers more complex healthcare. Our staff have vast experience caring for younger adults and older people with differing care needs. In addition, we have experienced nursing and healthcare professionals to support clients with acquired, neurogenerative and non-traumatic brain injuries and mental health needs.

Personal Touch Healthcare temporary staffing maintains a proven record in the healthcare sector. Our staff and management team are committed to our core values of excellence and meeting and exceeding your requirements as a healthcare provider. Whether you require a one-off cover or support for significant projects, we are ready to assist you with cost-effective and exceptional healthcare staffing solutions.

Our Leadership

Personal Touch Healthcare benefits from a dynamic and progressive leadership team.

Seb Abbasi - Founder and Director

Qualified in various project management disciplines, Seb is an experienced audit and quality assurance professional with a solid technical background and outstanding analytical and communication skills. His portfolio of achievements includes a consummate success record of adjudication and mediation resolutions during his Ombudsman tenure. Expert privacy and information security qualifications complement his Lean Six Sigma credentials, and he has previously overseen the implementation of ISO 9001 and ISO 27001 excellence standards within the digital healthcare arena. Outside of work, Seb has previously served as a volunteer Samaritan and, in another role, supported those following traumatic bereavement.

Yasmin Aslam - Founder and Director

Co-founder and fellow director Yasmin Aslam is a dynamic, committed healthcare professional with extensive nursing knowledge. She has vast clinical healthcare experience and excelled in the Primary Care sector, working alongside colleagues to deliver care. Yasmin's pivotal role is to help patients manage chronic disease and debilitating long-term conditions. She achieves this through regular reviews, new diagnosis advice, and general day-to-day issues brought into the primary care settings.

Yasmin embraces new challenges and opportunities and is flexible, adaptable and passionate about all she does. In addition, she liaises closely with other care sectors, including members of the delivery team associated with the care navigation programme, including secondary, community care and social services, to share resources, documentation, learning and outcomes.

A competent, care-orientated nursing professional, Yasmin maintains a wealth of experience supervising the treatment of patients and providing high-quality care to facilitate optimum patient wellness. In addition, she maintains accurate patient documentation and up-to-date medical records whilst supporting her peer group to ensure efficiency without compromising operational compliance.

Yasmin's soft skills include her naturally caring and compassionate demeanour. She prides herself on being an understanding and dependable individual with a reputation for fostering a strong relationship between medical providers and patients. It should come without a surprise that Yasmin graduated with an honours degree as Specialist Community Practitioner from Leeds Metropolitan University, now Leeds Beckett University. Her countless academic achievements include NLP Practitioner and postgraduate credentials in asthma and cytology.



What Sets Personal Touch Healthcare Apart?

Personal Touch Healthcare is owned and managed by a team with extensive experience, knowledge and understanding of the UK healthcare sector. We strive to match our client's requirements with suitably experienced and qualified staff. This level of service enables an experienced team to satisfy even the most demanding client requirements.

With access to a diverse network of staff, you can rest assured that we will find a suitable healthcare professional to fulfil the assignment efficiently and promptly. In addition, we recognise that experience, flexibility, and reliability are the inherent qualities healthcare professionals require in supporting their clients.

At Personal Touch Healthcare, we ensure a rigorous and extensive recruitment process to employ the highest calibre of professionals.

We only hire staff with appropriate experience, qualifications and verifiable references. We will ensure you have access to professional and competent staff and that your clients feel secure thanks to our rigorous screening, assessment and training. We are passionate about providing an outstanding service that remains affordable and cost-effective. We offer attractive packages to employees and clients and maintain a balance that does not compromise quality. As a result, our initial trial period delivers competitive rates that outweigh the competition.

Our Quality Assurance and Recruitment Standards

The exceptional standard of service provided to service users defines the Personal Touch Healthcare philosophy, and we are proud of our robust recruitment and vetting process.

In addition to possessing the relevant experience and qualifications, all candidates are subject to an enhanced Disclosure and Barring Service (DBS) clearance, including checks against the Children's and Adults' Barred Lists. We review and verify employment histories and qualifications, then require a completed health declaration before assignment. We ensure all new starters have completed the relevant training. Our induction ensures that healthcare professionals possess the knowledge, skills, and behaviours to provide compassionate, safe, high-quality care and support.

We regularly monitor our team's performance through internal audits, random checks, service-user reviews, shadowing, and supervision. This approach ensures consistent compliance with all prevailing frameworks, guidelines and regulations.



Personal Touch Healthcare Limited

Care Staffing Services

We supply various health and social care clients with specialised social workers, nursing, domestic and support staff. At Personal Touch Healthcare, we will ensure we offer excellent quality care in both work and home settings and address client needs through individual assessments and weekly monitoring of service users and their families. This additional layer of diligence will enable us to continuously tweak and adjust our packages to their changing needs, ensuring a quality and bespoke service.

Staffing Database

Personal Touch Healthcare is delighted to include a wide variety of staff on our database, including experienced:

- Social Workers
- Registered General Nurses
- Senior Support Workers
- Home Care Managers
- Healthcare Assistants
- Support Workers
- Senior Carers
- Carers
- Specialist Registered Nurses
- Cleaners
- Drivers

Staff Specialities

Our extensive database covers a variety of specialities, including:

- Social Care
- Spinal Injury
- Specialist Care
- Down Syndrome
- Elderly Care
- End-of-Life Care
- Mental Health
- Physical Disability
- Acquired Neurogenerative and Non-Traumatic Brain Injury



Personal Touch Healthcare can support you when you need cover for unplanned absences or more extensive staffing needs. Our solutions are flexible and can be tailored to your circumstances to ensure our staff match your clients' needs. Our healthcare professionals are experienced, flexible, and knowledgeable in various speciality skills, including a broad range of home care duties, domestic support, and live-in care. Their extensive skillset will prove to be an invaluable asset to your team. We anticipate this level of reassurance will enable you to take comfort and security in our staff experience and knowledge.

Do you have staffing requirements that you need support with?

Are you interested in having a non-obligation discussion or chat about our staffing services?

If so, don't hesitate to contact our team today by telephone or email. We are ready to support you!



Telephone: 0113 887 3955

Email: info@personaltouchhealthcare.co.uk



Personal Touch Healthcare Limited

Telephone: 0113 887 3955

E-mail: info@personaltouchhealthcare.co.uk

Website: www.personaltouchhealthcare.co.uk

Address: Brooklands Court Business Centre,
Tunstall Road, Leeds, LS11 5HL